Content-based recommendation systems (based on chapter 9 of Mining of Massive Datasets, a book by Rajaraman, Leskovec, and Ullman's book)

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Data mining

Content-based Recommendation Systems

- Focus on properties of items.
- ► Similarity of items is determined by measuring the similarity in their properties.

Item profiles

- ▶ Need to construct a profile for each item.
- A profile is a collection of important characteristics about the item.
- ▶ Example for item = movie. Profile can be:
 - set of actors
 - director
 - year the movie was made
 - genre

Discovering features

- ► Features can be obvious and immediately available (as in the movie example).
- But many times they are not. Examples:
 - document collections
 - images

Discovering features of documents

- ▶ Documents can be news articles, blog posts, webpages, research papers, etc.
- Identify a set of words that characterize the topic of a document.
- ▶ Need a way to find the importance of a word in a document.
- ▶ We can pick the *n* most important words of that document as the set of words that characterize the document.

Finding the importance of a word in a document

Common approach:

- ▶ Remove stop words the most common words of a language that tend to say nothing about the topic of a document (examples from english: the, and, of, but, ...)
- ▶ For the remaining words compute their TF.IDF score
- ► TF.IDF stands for *Term Frequency times Inverse Document Frequency*

TF.IDF score

First compute the *Term Frequency* (TF):

- ▶ Given a collection of *N* documents.
- ▶ Let f_{ij} = number of times word i appears in document j.
- ▶ Then the term (word) frequency $TF_{ij} = rac{f_{ij}}{\max_k f_{kj}}$
- ▶ Term frequency is f_{ij} normalized by dividing it by the maximum number of occurrences of any term in the same document (excluding stop words)

TF.IDF score

Then compute the *Inverse Document Frequency* (IDF):

- ► IDF for a term (word) is defined as follows. Suppose word i appears in n_i of the N documents.
- ▶ The $IDF_i = \lg(N/n_i)$
- ▶ TF.IDF for term *i* in document $j = TF_{ij} \times IDF_i$

TF.IDF score example

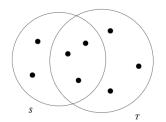
- Suppose we have $2^{20} = 1048576$ documents. Suppose word w appears in $2^{10} = 1024$ of them.
- ► The $IDF_w = \lg(2^{20}/2^{10}) = 10$
- Suppose that in a document k, word w appears one time and the maximum number of occurrences of any word in this document is 20. Then,
 - ► $TF_{wk} = 1/20$.
 - ▶ TF.IDF for word w in document k is $1/20 \times 10 = 1/2$.

Finding similar items

- Find a similar item by using a distance measure.
- ► For documents, two popular distance measures are:
 - Jaccard distance between sets of words
 - cosine distance between sets, treated as vectors

Jaccard Similarity and Jaccard Distance of Sets

- ▶ The *Jaccard similarity* (SIM) of sets S and T is $|S \cap T| / |S \cup T|$
- ▶ Example: SIM(S, T) = 3/8



▶ Jaccard distance of S and T is 1 - SIM(S, T)

Cosine Distance of sets

► Compute the dot product of the sets (treated as vectors) and divide by their Euclidean distance from the origin.

• Example:
$$x = [1, 2, -1], y = [2, 1, 1]$$

Dot product
$$x.y = 1 \cdot 2 + 2 \cdot 1 + (-1) \cdot 1 = 3$$

Euclidean distance of x to the origin $= \sqrt{1^2 + 2^2 + (-1)^2} = \sqrt{6}$ (same thing for y)

Cosine distance between x and $y = \frac{3}{\sqrt{6}\sqrt{6}} = 1/2$

Sets of words as bit vectors

- Think of a set of words as a bit vector, one bit position for each possible word
- ▶ Position has 1 if the word is in the set, and has 0 if not.
- Only need to take care of words that exist in both documents.
 (0's don't affect the calculations)

User profiles

- Weighted average of rated item profiles
- ► Example: items = movies represented by boolean profiles.

Utility matrix has a 1 if the user has seen a movie and is blank otherwise

If 20% of the movies that user U likes have Julia Roberts as one of the actors, then user profile for U will have 0.2 in the component for Julia Roberts.

User profiles

- ▶ If utility matrix is not boolean, e.g., ratings 1–5, then weight the vectors by the utility value and normalize by subtracting the average value for a user.
- This way we get negative weights for items with below average ratings, and positive weights for items with above average ratings

Recommending items to users based on content

- ▶ Compute cosine distance between user's and item's vectors
- Movie example:
- highest recommendations (lowest cosine distance) belong to movies with lots of actors that appear in many of the movies the user likes.